

## General terms of sale:

- The catalog is intended only for resellers.
- We do not sell to individuals.
- Minimum order is 300 euro excl.
- The settlement of invoices is Net 30 days.

**To send all items except furniture, tatami mats, screens and lights, carriage charges are fixed depending on the country of destination:**

- France: **16 euro**,
- Germany, Belgium, Luxembourg, Austria > **6% of the invoice** ,
- Italia, United Kingdom, Spain, Denmark, Netherlands, Portugal, Sverige, Norge, Eire > **7% of the invoice**,
- Other European countries > **10% of the invoice**.

In other cases above, transport is the responsibility of the customer. All claims must be reported by fax or e-mail immediately.

Claims by telephone must be confirmed in writing.

Reserves due to damage must be clearly marked by the recipient upon receipt of the delivery schedule or be reported as recommended to the carrier in order for compensation in case of dispute.

Goods are returned only in exceptional circumstances and after prior agreement.

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